



Client:	Chongqiang University C/O: LabTech		
Quotation Number:	15187	Date:	09/12/2021
Job Number:	IN1274	Date:	11/01/2022

Fault(s)	Action Taken	By Whom	Total Time Taken to Resolve
①	No pump speed readback (cannot turn off source + HT wires had come out)	DTH + SM	10 min
②	Furnace + GC thermocouple wired back to front on Prep PCB. Re-wired	DTH	25 min
③	Various air plumbing issues Incorrect config	DTH	1 hr
④	Auto sampler bugs on going with new software testing	DTH / W/M	
⑤	Furnace not wired up	DTH / SM	30 min
⑥	3rd cryo loop blocked/ leak.	DTH	2 hr
⑦	Software not set up to correct config	DTH	1 hr.
⑧	Auto-sampler stopped responding at midnight 28-2-22. log file filled with error messages W/M re-booted sampler	SB/W/M	15 mins